

TERMS OF SERVICE & CONDITIONS OF USE

Effective Date: September 23, 2026

Operating Entity: The Regan Method LLC ("Company," "we," "us," or "our")

Website: thereganmethod.com (the "Site")

1. Acceptance of Terms

Welcome to thereganmethod.com. The Site is operated by The Regan Method LLC. By accessing, browsing, registering for an account, submitting an intake form, or utilizing any services offered on the Site, you ("User" or "you") agree to be bound without modification by these Terms of Service and Conditions of Use ("Terms"). Please read them carefully. If you do not agree to these Terms, you must immediately discontinue use of the Site.

2. Educational & Advisory Scope (No Medical or Surgical Advice)

THE SITE AND SERVICES DO NOT PROVIDE MEDICAL, SURGICAL, PSYCHOLOGICAL, OR HEALTHCARE ADVICE.

- **Role of Plastic Surgery Architect:** Mary Regan and The Regan Method LLC operate strictly in an educational, advisory, and navigational consulting capacity. Mary Regan acts as a Plastic Surgery Architect to assist clients in evaluating aesthetic procedures, researching surgical techniques, and preparing for independent consultations.
- **No Physician-Patient Relationship:** No communication on the Site—whether through blog posts, expert insights, intake assessments, or client advisory sessions—creates a physician-patient, nurse-patient, or licensed healthcare provider relationship under state or federal law.
- **Consult Your Healthcare Provider:** Content provided on the Site is for informational purposes only and is not a substitute for professional medical advice, diagnosis, or treatment by a licensed, board-certified physician or surgeon. Always seek the advice of your own surgeon or healthcare provider regarding any surgical procedure or medical condition.

3. Regan Surgical Collective & Doctor Listings

The Site features a directory and insights from independent plastic surgeons (the "Regan Surgical Collective").

- **No Endorsement or Warranty:** The Regan Method LLC makes no representations or warranties regarding the qualifications, licensing status, board certifications, or surgical outcomes of any independent surgeon listed on the Site.
- **Independent Verification:** Users are strongly encouraged to independently verify surgeon credentials, discipline history, and state medical board licenses.

- **Independent Practices:** The Regan Method LLC is not involved in scheduling medical procedures or executing surgical contracts between you and any surgeon. Surgeons listed are not employees, agents, or contractors of The Regan Method LLC.

4. Client Intake, Consultation Bookings & PayPal Payments

- **Intake Submissions:** Submitting an intake questionnaire via [/become-my-client](#) routes prospective client data through our secure CRM system (Salesforce Web-to-Lead) to evaluate consulting fit.
- **Payment Processing:** All payments for advisory services, booking fees, or digital materials on the Site are processed securely through **PayPal**. The Regan Method LLC does not store raw credit card or bank account details on its servers.
- **Fees & Refunds:** Booking fees for advisory sessions are non-refundable once consulting services or assessments have been delivered, except as explicitly set forth in writing at the time of purchase.

5. User Accounts, Comments & Automated Moderation

- **Account Security:** If you create an account on the Site, you are responsible for maintaining the confidentiality of your login credentials and restricting access to your account. You accept full responsibility for all activities occurring under your account.
- **Community Comments & Content Submissions:** Users may post comments or submit inquiries on public journal entries. By posting content, you grant The Regan Method LLC a non-exclusive, worldwide, royalty-free license to display, modify, and distribute your submission on the Site.
- **Automated & AI Content Moderation:** To maintain brand standards and protect users from harassment, spam, and misinformation, all user-submitted comments are subject to automated screening via local profanity/spam filters and third-party AI moderation endpoints (including OpenAI's Moderation API).
- **Moderation Rights & Account Restrictions:** We reserve the right, in our sole discretion, to flag, queue for review, edit, or permanently delete any comment, as well as temporarily mute or permanently ban any user account that violates community standards or posts harmful, defamatory, or promotional content.

6. Intellectual Property & Limited License

You are granted a limited, personal, revocable, non-assignable, and non-exclusive license to access and view the Site for personal, non-commercial use. All text, graphics, logos, branding (*The Regan Method, Plastic Surgery Architect, Regan Surgical Collective, The Mirror Room*), software code, visual interfaces, and article content are the exclusive property of The Regan Method LLC and are protected by United States and international copyright laws. You may not modify, publish, reverse engineer, or create derivative works from any Site content without express written consent.

7. Limitation of Liability & "AS IS" Disclaimer

THE SITE, ITS CONTENTS, AND ALL ADVISORY SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE REGAN METHOD LLC DISCLAIMS ALL WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. IN NO EVENT SHALL THE REGAN METHOD LLC BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THE SITE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOUR SOLE REMEDY FOR DISSATISFACTION WITH THE SITE IS TO STOP USING IT.

8. Mandatory Binding Arbitration & Class Action Waiver

PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS YOUR LEGAL RIGHTS.

- **Mandatory Arbitration:** Any claim or dispute arising out of or relating to these Terms or your use of the Site must be filed in binding arbitration within **one (1) year** of you first having knowledge of the claim. Arbitration shall be administered by the American Arbitration Association (AAA) under the Federal Arbitration Act and conducted by a single neutral arbitrator in **Atlanta, Georgia**.
- **Class Action Waiver:** YOU AND THE REGAN METHOD LLC AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, OR REPRESENTATIVE PROCEEDING.

9. Indemnification

You agree to indemnify, defend, and hold harmless The Regan Method LLC, its officers, directors, employees, agents, and independent contractors from any losses, liabilities, costs, or expenses (including reasonable attorney's fees) arising out of your use of the Site, your submitted comments, or your violation of these Terms or applicable laws.

10. Governing Law & Contact Information

These Terms are governed by the laws of the State of Georgia, without regard to conflict of law principles.

Contact Us:

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